

Dear Loyal Customer

At Interact Technology and Communications Limited, we remain committed to delivering the highest quality products and services while ensuring the level of service and support you expect from us.

Due to ongoing inflationary pressures, rising supplier costs and challenges across the supply chain, we must adjust our pricing slightly for some products. Effective from 1st April 2026, the price of some services/products will increase as below:

SOGEA/FTTC: 3.2%
Support: 4.9%
Hosted Voice: 0%
Ethernet: 3.9%
Call Charges: 2.9%
DDI rental: 0%
Analogue Lines: 15% (Being Withdrawn Jan 2027)
Mobile Services: 5.9% (Sims, Bolt-ons)
Call Cabinet: 4.9%
Audio Visual Support: 4.9%
Interact Chat/Omni Chat 3.5%
Safeweb 0%
Roaming Charges 0%

We have worked hard to absorb as many of these rising costs as possible and have delayed this increase for as long as we could. However, to maintain the high standards of service and reliability you rely on, this adjustment has become necessary.

With our intended increase much lower than most UK suppliers, Interact will still retain a competitive edge across the range of services we provide to our customers.

We appreciate your continued trust and support. If you have any questions or would like to discuss how this change affects your specific services, please do not hesitate to reach out to us at billing@interact-technology.com.

Thank you for your understanding, and we look forward to continuing to support your business.

Kind regards,

Interact Billing Team

